



On September 1, 2013, HB 1951, Licensing of Telecommunicators became law. To date, there are almost 10,000 licensed Telecommunicators and over 1,000 temporary Telecommunicators in the State of Texas. Nearly 3,000 of those are in the North Central Texas Region.

The Regional Telecommunicator Academy (RTA) provides training upfront utilizing industry best practices, TCOLE approved curriculum, and a state recognized award winning instructor team. The RTA offers a free multi-week academy providing a level of excellence across the region minimizing the time it takes a new career Telecommunicator to be a full partner in public safety.

The 4-week, 160-hour academy includes the following courses, required by TCOLE within a Telecommunicators first year of employment:

| Courses  |
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| TCOLE Rules and Regulations                        |
| Basic Telecommunicator Certification Course        |
| Crisis Communications                              |
| 9-1-1 Customer Premise Equipment                   |
| TDD/TTY  |
| NCIC/TCIC  |
| NLETS/TLETS  |
| Fire Dispatch                                      |
| National Center for Missing and Exploited Children |
| State Licensing Review and Exam                    |

Working with RTA Staff, PSAPs may add “frontloading” curriculum such as agency specific testing of materials; agency policy and procedures, signal and disposition codes, agency geography, and/or continuing education (FEMA, TERT, and MyTCOLE) to name a few.

**RTA 4: July 10 – August 4, 2017**  
**Deadline for registration: June 23, 2017**  
**Orientation Date: July 5, 2017**

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